PUCO Connection Corner staff reference

A short reference for authorized PUCO staff. Use the existing cashier and printing workflow. Around helps visitors discover PUCO; a public profile does not grant cashier access.

1 Confirm the item with the guest

Use PUCO's existing approved menu and normal availability, price and payment process. Confirm the item is already bought before issuing. Around is not an order or price list. Do not substitute an item without agreement.

2 Prepare the existing Connection Corner card

Use the existing PUCO cashier. Confirm recipient language separately from the EN/ID interface language. Keep guest-authored words literal. The gift label limit is 36 characters; do not silently shorten or translate it.

3 Issue once and wait for Ready

Confirm the recipient and approved choices before the normal Create ticket action. Wait for the committed Ready result before printing or starting another ticket.

4 Print and hand over privately

Use Print ticket, then Print on the existing thermal ticket page. Print at 100% with headers and footers off. Reprint uses this same ticket. Hand it only to the intended recipient. Its private QR is not publicity; the personal note stays off paper.

5 Recover before trying again

If the result is uncertain, use Check connection then Check original request, or the existing recovery and history path. Reprint the same ticket when appropriate. Never issue another card just because a print failed; ask the shift lead if unresolved.

6 Respect a refusal

Offer without pressure. The recipient may decline, stop or choose not to reply. Follow PUCO's existing handoff and reversal process if needed. Do not promise a refund or reopen an expired card.

Ask the team about Connection Corner availability. Weekday 24-hour coworking does not mean 24-hour Connection Corner service. Keep operational contacts private.

PUCO profile on Around